

Welcome Home!

Thank you for choosing to make Cougar Crossing your home away from home.

You are embarking on a great exploration of educational and lifelong experiences. If there is ever anything that you will need the Resident Life staff is here to assist you. Make sure to engage and take advantage of the multiple activities offered around campus. The more you are involved the better your experience here will be.

Place the student handbook in an easy to find area so it will always be around to help guide you through your Redlands Community College experiences successfully. Each decision you make from here on out will influence what direction your career path will take.

We wish you the best in the 2016-2017 academic year and hope you will gain new leadership and educational skills along the way that will shape your future.

"The only source of knowledge is experience." Albert Einstein

Tina Jacobs

Coordinator of Resident Life

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The Office of Resident Life is a vital part of the Redland's community. By promoting an atmosphere conducive to the academic, social and personal needs of resident students, the Resident Life program supports the educational goals and mission of the college.

STUDENT OBLIGATIONS

Students assume obligations when they become voluntary members of the community at Cougar Crossing and Redlands Community College. Students are obligated to:

1. Be fully acquainted with the rules, regulations and policies of Cougar Crossing as well as those within the Student Handbook.
2. Maintain conduct of the highest standards, knowing that misconduct reflects upon self, family, Redlands and citizenry.
3. Follow the tenets of common decency and acceptable behavior commensurate with the aspiration implied by a college education.
4. Respect the rights and property of others at all times.
5. Take advantage of all available opportunities found at an institution of higher learning.

OFFICE HOURS
8:00 am – 5:00 pm
Monday – Friday

OFFICE PHONE NUMBER
(405) 422-1454

SECURITY HOTLINE NUMBER
(405) 422-6200

RESIDENT GUIDELINES

ABANDONED PROPERTY

Items of significant value that are left when resident's check-out of their rooms will be considered abandoned property.

The college will make all reasonable efforts to inform the student that he/she left property in his/her room. If the student does not collect the abandoned property within 5 days of his/her check-out date, the items will become property of Redlands Community College and will be disposed of as deemed appropriate. Items of little or no apparent value left in apartments will be disposed of immediately following a resident's departure from an apartment.

ALCOHOL/DRUGS

Alcohol is prohibited in the Cougar Crossing and Darlington facilities, including the apartments, courtyard, parking lot and community center. Fines for alcohol violations are as follows:

- **First infraction**- \$100 and 8 hours of Community Service to be done within two weeks of violation, Parental Notification.
- **Second infraction**- \$200 and 10 hours of Community Service to be done within two weeks of violation, alcohol counseling, and possible eviction from Cougar Crossing Parental Notification.
- **Third infraction**- \$300 and eviction from Cougar Crossing Parental Notification.

The use, possession, or distribution of an illegal stimulant, depressant, hallucinogenic, or narcotic drug in or around the Cougar Crossing and Darlington facilities is prohibited. Any and all types of drug paraphernalia including, but not limited to, bongs, pipes, water pipes, or any items modified or adapted so that they can be used to consume or use drugs, are not permitted on College property. Drugs and drug paraphernalia will be confiscated when found on College property. When a drug policy violation is suspected or detected, the Law Enforcement Authorities will be called. The deputies may elect to utilize within the parameters of the law a drug-sniffing K-9 dog to assist their efforts in enforcing the drug policy and will also conduct random searches. **ZERO TOLERANCE.**

- First Violation: Loss of Housing; Ban from Cougar Crossing and or Darlington; Parental Notification; possibility of Expulsion from College.

Violators are subject to criminal court action as well as college disciplinary action. Please see information regarding the Drug-Free Schools and Communities Act included in the Student Handbook.

ALTERATION OF APARTMENT

No alteration of apartments may be made, including paint, wallpaper, contact paper, carpet tape, or other adhesive backed decoration. Screws may not be used on any surface. Plant hangers or similar hooks placed in ceilings or other room surfaces are prohibited. No furniture may be placed in apartments without prior approval from the Coordinator of Resident Life. No exceptions.

APPLIANCES AND FIXTURES

Please do not overload your dishwasher and only use detergents made for automatic dishwashers. To keep your garbage disposal in good working order, do not grind bones, rinds, or stringy foods. If your disposal stops, check the reset button on the outside of the disposal under the sink. In case of power failure, check your circuit breaker inside your apartment before reporting to the management office. Microwaves and toasters are allowed. Hot plates are prohibited. Please do not put paper towels or sanitary products in the toilet. The cost of any repair or service on appliances due to misuse by residents or their guests will be charged to the resident. Please use a cutting board rather than chopping and cutting on kitchen counter tops.

The cleaning of all appliances in your apartment is your responsibility, and you will be billed if you fail to properly clean college-owned appliances before you move out. Additionally, do not attempt to repair broken appliances yourself.

BICYCLES

Residents who bring bicycles to the campus are responsible for their security. A bike rack is located at the end of building one. Good locks and case-hardened chains are recommended for locking bicycles. Bicycles should be kept only in exterior areas designed for their storage.

CARE OF APARTMENTS

Apartments and rooms should be locked at all times when occupant is not in the apartment. Student's property in the apartments and other college buildings is there at the risk of the owner. The college is not responsible for loss or damage to such property from any cause. The college reserves the right to enter rooms for maintenance inspection, health and welfare checks and/or other valid reasons.

- HEALTH AND WELFARE CHECKS WILL BE CONDUCTED EVERY TWO WEEKS. You will be charged if we have to remove trash or clean your apartment.

CHECK-IN/CHECK-OUT PROCEDURE

Check-in forms will be provided when a resident is assigned a room. All campus functions, i.e., financial aid, business office, and housing representatives will be on hand to assure a smooth transition into your room. It is the resident's responsibility to report any existing damage within 48 hours. At move out each semester, residents must complete check-out procedure with a designated RA. Residents must remove all personal belongings and decorations and clean the apartment thoroughly which includes shampooing the carpet

before leaving permanently. The student's signature and one from the resident life staff must be on an official check-out form and the room key returned for a student to be considered properly checked out. A fine of \$100 will be assessed for improper check-out procedure if the above is not followed.

**** Note:** Move out occurs at the end of each semester. Exceptions can be made and request can be made through the Office of the Coordinator of Resident Life ******

Steps for check out are as follows:

1. Make an appointment with your Resident Assistant for room move-out.
 - Must be made 24 hours in advance and must be completed by 5 pm two days following the final Friday of the semester.
 - Check out must occur after you have removed all belongings from your room and are ready to leave the resident hall.
2. Your Resident Assistant will complete your digital Room Condition Report.
 - When you and your Resident Assistant leave your room at the completion of room move-out, windows should be closed, your lights should be off, air conditioner switched off and your door locked.
3. Within **30 minutes** of completing room check out, bring your Check Out Form to the Coordinator for Resident Life Office
 - Turn in all hard keys and or access cards.

CLEANING RESPONSIBILITIES

To ensure a safe, healthy environment, a reasonable level of cleanliness is expected in individual living spaces and community areas. If the environment in an individual living space is deemed unhealthy, the resident(s) responsible for that space will be required to clean or be billed for the cost to clean the space to a healthy level.

- HEALTH AND WELFARE CHECKS WILL BE CONDUCTED EVERY TWO WEEKS.

CONSOLIDATION

Redlands reserves the right to consolidate vacancies by reassignment or adjusting the occupancy of an apartment to maximize the use of space.

COOPERATION OF RESIDENTS

Cooperation with resident life staff is expected. Any reasonable request should be honored in a timely manner. Failure to cooperate or continued delay in cooperation with reasonable requests will result in disciplinary action.

DAMAGES

Damage to the residence in excess of normal usage or due to misuse, either accidentally or maliciously, will be billed directly to the resident. Damages to communal areas will be paid by all residents of that apartment. All or part of the room deposit shall be forfeited should there be any damage. The resident shall also be responsible for the actual cost of repair or replacement in case of damage in excess of the room deposit and/or the cost to clean apartment if apartment is left messy or damaged due to improper cleaning. It is also the college's DAMAGES policy to collect for damages to a room when no one will admit to causing the damage.

- Students are not permitted to perform maintenance tasks requiring repair. Inform the Coordinator of Resident Life or the housing staff of any maintenance needs.

DECORATIONS

Modifications may be made as provided under applicable federal, state, or municipal laws or ordinances relating to accessibility of the apartment community to persons with disabilities. No modification of apartment walls, shelves, or interiors may be made. It is permissible for residents to hang pictures, mirrors, etc., on the walls of the apartment. Only Bulldog picture hangers are permitted. Do not use scotch tape, sticky tac, screws, large nails, etc.

While there is opportunity for students to express individuality in decorating their living spaces, the following guidelines must be followed in the interest of preventing fire and other dangers:

- Candles incense and flammable lamps (such as oil lamps) are prohibited. These are extremely dangerous due to high heat and open flame.
- Street signs, cones, flags, etc., that have been illegally acquired are forbidden. Such material will be confiscated, and occupants disciplined by the college. Furthermore, the college will cooperate with local authorities who may arrest and press criminal charges.
- No darts of any kind or size are allowed in the apartments.
- Rooms must not be decorated with alcoholic beverage containers of any sort.
- No real Christmas trees are allowed anywhere in the apartments. Holiday decorations need to be taken down before you leave for the holiday break.

- No fireworks of any kind are allowed.
- Sheets/blankets/flags, etc., may not be hung in the windows.
- Due to potential structural damage and safety concerns, residents are not allowed on any roofs. Violations may result in disciplinary charges.

ELIGIBILITY

Students must have a signed housing contract on file with the Resident Life Office prior to occupancy of college housing. To be eligible for residency, students must carry a minimum of 12 credit hours per semester for fall and spring semesters and 3 credit hours for the summer semester. Exception can be made by the Dean of Campus Life. Conviction of a felony may result in ineligibility to live at Cougar Crossing and Darlington.

EMERGENCIES

Non-life threatening emergencies should be reported to housing or security staff.

Life threatening emergencies should be reported immediately to 911, followed by contacting the Resident Life Staff.

FINALS WEEK

During finals week, 24-hour quiet goes into effect and remains in effect until after the last scheduled exam. Noise disruptive to the education environment is prohibited. The college may schedule pre-announced activities during finals week to aid in the study process.

FIRE DRILLS & EXTINGUISHERS

Fire extinguishers are in every apartment below the kitchen sink. Fire safety equipment in our living areas is designed for use only in emergency situations. Tampering with or disabling any fire safety equipment (including fire extinguishers, fire alarm pull stations, smoke or heat detectors, or any other safety equipment) is a threat to life and is STRICTLY prohibited. Additionally, pulling false fire alarms or intentionally blocking an exit for any reason is prohibited. Any resident found responsible for tampering with or disabling fire safety equipment, pulling false fire alarm, or intentionally blocking an exit at any time will face judicial action, which could include fines and/or eviction from on-campus housing. If an alarm sounds, you are to assume there is an emergency and evacuate the building immediately. Failure to evacuate a building during an alarm will result in disciplinary action and possible criminal charges.

Remember:

1. Feel the door for heat (use the back of your hand). If the door is hot, do not open it.
2. Close the windows.
3. If you cannot leave the room, stay calm.
 - Call 911 to notify authorities of your location
 - Stuff wet sheets or clothing under doors
 - Hang a sheet out the window and/or shout to attract attention
4. If you leave the room, close the door behind you.
 - Stay low to the ground if smoke is present
 - Move quickly, but do not run
 - Take a towel to cover your mouth and nose in order to avoid smoke inhalation
5. Do not re-enter the building until permitted to do so by emergency officials or staff.

Decorations such as posters, tapestries, or draperies may not be displayed in such a manner that could cause ignition, block exits or smoke detectors, or in any way present a fire hazard. This includes hanging a drapery over a doorway or tapestry that touches a light fixture. Please note that, per this policy, halogen lamps are prohibited, due to posing a high fire safety hazard. As an alternative to halogen lamps, consider purchasing a compact fluorescent light (CFL).

FOR YOUR PEACE OF MIND

Please keep all doors and windows closed and locked during absence to protect against theft or vandalism. Cougar Crossing and Darlington require all students or their parents to have personal property renter's insurance that covers students' personal possessions. Immediately report to the Deputy on duty, security officer, Resident Life Staff and/or El Reno Police Department (911) any suspicious persons, strange vehicles, or unusual activity.

To maintain pride in the appearance of our community, please keep your walkway and entryway uncluttered and free of trash. Notify the Coordinator or Resident Life immediately of any burned out exterior or hallway lights, faulty locks, lost keys, etc.

Residents must provide the management office with written permission in order to allow anyone into resident's apartment when the resident is not present. Included are servicemen, moving employees, out-of-town guests and relatives.

GENERAL GUIDELINES

Do be accepting and understanding of lifestyles different from your own.

Do talk about your feelings (a roommate cannot respond to unexpressed feelings).

Do keep accurate records of any shared bills.

Do return or replace something if you borrow or break it.

Do make an effort to keep your living space clean and comfortable. The more livable your space is, the happier you will be.

Don't think problems are going to go away by themselves.

Don't pretend that everything is fine if there are unresolved issues.

Don't leave notes; communicate in person.

HAZING

Hazing of any student is prohibited. Hazing is any activity which recklessly or intentionally endangers the mental health or physical health or safety of a student for the purpose of initiation or admission into or affiliation with any organization.

HOUSING TECHNOLOGY OFFERINGS

Redlands has made significant investments in technology both to foster and promote student learning. Free wireless internet access is currently available to every student in the Cougar Crossing Community Center and each apartment. The Community Center is also home to a small computer lab that can be used for research and course work. Please review the statement of policy provided within your student handbook for usage criteria.

IMMUNIZATIONS

Oklahoma statutes, Title 70 §3242, require that all students who are first time enrollees in any public or private postsecondary education institute in this state and who reside in on-campus student housing shall be vaccinated against meningococcal disease. Institutions of higher education must provide the student or the student's parent or other legal representative detailed information associated with meningococcal disease and on the availability and effectiveness of any vaccine. The statute permits the student or, if the student is a minor, the student's parent or other legal representative, to sign a written waiver stating that the student has received and reviewed the information provided on the risks associated with meningococcal disease and on the availability and effectiveness of any vaccine, and has chosen not to be or not to have the student vaccinated.

INCORPORATION OF RULES AND REGULATIONS

Redlands reserves the right to modify Cougar Crossing and Darlington rules at any time. Rule changes will be posted in the common areas of Darlington or Cougar Crossing and in the Resident Life office. The changes will go into effect on the date included in the posted notice. Residents are responsible for knowing and abiding by all rules in the handbook, in the documents presented to them and in posted notices.

SEXUAL ASSAULT, DOMESTIC VIOLENCE, DATING VIOLENCE AND STALKING

Redlands Community College will not tolerate sexual assault, domestic violence, dating violence, or stalking, as defined in this Policy, in any form. Such acts of violence are prohibited by Redlands policy, as well as state and federal laws. Individuals who the College determines more likely than not engaged in these types of behaviors are subject to penalties up to and including dismissal or separation from Redlands, regardless of whether they are also facing criminal or civil charges in a court of law.

SEXUAL ASSAULT refers to any sexual act directed against another person, forcibly and/or against the person's will; or not forcibly or against the person's will where the survivor is incapable of giving consent, as well as incest or statutory rape.

DOMESTIC VIOLENCE includes felony or misdemeanor crimes of violence committed by:

- A current or former spouse or intimate partner of the survivor;
- A person with whom the survivor shares a child in common;
- A person who is or was residing in the same household as the survivor; or
- Any person against someone who is protected from that person's acts under the domestic or family violence laws of the jurisdiction.

DATING VIOLENCE refers to violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the survivor.

STALKING occurs when an individual engages in a course of conduct directed at a specific person that would cause a reasonable person to fear for his or her safety or the safety of others, or suffer substantial emotional distress.

REPORTING AN INCIDENT

Redlands Community College encourages any member of the Redlands community who has experienced sexual assault, domestic violence, dating violence, or stalking, or knows of another member of the community who has experienced sexual assault, domestic violence, dating violence, or stalking to report the incident to the Sexual Misconduct and Title IX office located within the Ray Porter building. This office can be reached by email at smo@redlandsc.edu.

LOCKOUT POLICY

A student is allowed one (1) free lockout. After the first lockout, a \$25 fine is assessed. After midnight, the fine is \$35. If you are locked out of your room, please contact the on-call Resident Life Staff member.

LOST KEYS AND KEY CARDS

A fee of \$15 per key will be charged to the resident to replace lost keys.

LOUNGES/COMMON AREA AMENITIES

Your apartment includes a living room, kitchen and bathroom that you will share with your roommate(s). It is up to you and your roommate(s) to establish cleanliness standards (within reason), cleaning schedules and other rules which facilitate the use of these shared spaces. If damages occur in a common area which cannot be attributed to an individual resident or for which no individual resident willingly accepts responsibility, the cost to repair such damages will be split among all members of the apartment.

MAINTENANCE REQUESTS

Any maintenance problem should be reported immediately to the office. The Student Housing office will prepare a work order and submit it to the Physical Plant that day or the next business day if reported late, or on the weekends. If it is an emergency or after hours, maintenance will be called. If there is a maintenance emergency, please contact the RA on duty or Security at 422-6200.

OFF-CAMPUS BEHAVIOR

Adverse or illegal actions not committed on college property may also be subject to disciplinary actions, as well as criminal or civil action by appropriate authorities

PARENTAL NOTIFICATION

As stated in the *Family Educational Rights and Privacy Act (FERPA) §99.31*, institutions may disclose to parents, without a student's consent, when students under 21 violate drug or alcohol laws or policies. Institutions may disclose this information to parents "without regard to whether the student is a dependent." As stated in the regulation, colleges are not required to alert student when parents have been notified, but are required to maintain a record of the disclosure to the parent and provide it to the student at their request.

PERSONAL TRANSPORTATION

Skateboards, Skates

Residents who want to use roller skates, in-line skates, or skateboards are asked to use designated areas off campus for these activities. These activities are not permitted in and/or around Cougar Crossing property and communities. These items must be stored within a resident's room or vehicle.

Electronic Skateboards, Hoverboards

Electronic skateboards, including self-balancing boards/scooters and any other similar equipment are prohibited from being used, stored, and/or charged in any Cougar Crossing Building/community due to a potential fire hazard.

Scooters, Motorcycles

Scooters and motorcycles must follow parking and traffic rules and are not permitted on sidewalks. Scooters and motorcycles must be parked in parking spots and are not allowed to be stored inside or immediately outside of Cougar Crossing doorways.

PETS

Except as required by law, no pets are allowed (even temporarily) anywhere in the apartment or on the property. "Pets" include all mammals, reptiles, amphibians, birds and insects. Feeding stray or unauthorized pets is prohibited. A fine of \$300 will be assessed if an animal is found in your room.

The Service Animal- In order for your animal to be considered by Housing, it must meet the following documentation requirements:

- Licensing: According to Oklahoma law, any dog older than four months must be licensed and must display a license on its collar at all times.
- Health: Animals to be used on campus must have an annual clean bill of health (including vaccinations) signed by a licensed veterinarian. A valid vaccination tag must be worn by the animal at all times.

Note: Therapy/emotional support animals are **NOT** service animals and, like pets, are **NOT** allowed on campus.

QUIET HOURS

Quiet hours produce an atmosphere conducive to good scholarship and help create an environment where individuals can benefit from the group living experience. During specific times residents are asked to keep the noise levels to a minimum in order to accommodate the sleep and study habits of their peers. Quiet Hours are from 10pm – 10am seven days a week. Although, quiet hours last from 10pm – 10am, courtesy hours are to be upheld 24 hours a day, seven days a week. Courtesy Hours are where you respect the rights of others by keeping your noise down. If a student or staff members ask you to lower the volume, then you need to do so or be subject to disciplinary action

RENTERS INSURANCE

You rent the house or apartment where you live, so why would you need insurance? Isn't that just for homeowners? The commercial property insurance policy that covers the physical dwelling you live in does not cover your possessions inside the building. A renter's insurance policy (also known as a tenant's policy) provides protection for your personal property, such as furniture or electronic equipment, in case of perils like fire, theft, or wind damage from a tornado.

Unintentional bodily injury or property damage that you cause to others could be as financially damaging to you as a fire in your apartment. Liability protection against accidental occurrences (such as a visitor slipping on your wet kitchen floor and breaking an arm) comes standard with renter's insurance policies.

*Cougar Crossing and Darlington encourages you and your parents or guardian to have homeowners/renters insurance.

RESIDENT ADVISORS

RA's are available to assist residents in transition, information, maintenance requests and general issues that develop. If a resident is facing an issue, they should contact their building RA first, then, if necessary, another RA on-call. If the issue cannot be resolved, then the resident should contact the Coordinator of Resident Life. RA's are student leaders at Cougar Crossing and Darlington; however, they also are students. Please be sensitive to their privacy and needs as well. On weekends, please contact the RA on duty.

RIGHT OF ENTRY AND SEARCH

Authorized Redlands personnel may enter any student's room at any time that a health, safety, administrative search, maintenance and/or damage inspection of the premises is deemed necessary. College officials also have the right to search any room for reasons that they deem appropriate to protect the health and safety of all students living in the apartments. Staff will knock on a door twice and announce their title. If there is no answer the staff will key into the room and announce staff entering room. If there is cause to believe there is a violation of College regulations (including reasonable suspicion of a violation of the drug and/or alcohol policy, failure to evacuate during drills, or failure to respond to the request of a staff member to open the door during a policy violation. Rooms may be entered in the absence of all occupants. When college personnel enter a student's room in the absence of its occupants, the privacy of the occupants with respect to other students will be maintained and the residents will be notified in writing of the reason for the entry. Room inspections are made at periodic intervals to maintain and preserve the housing accommodations.

SAFE ROOMS

Two safe rooms are located in the Community Center: the laundry room (OPEN 24/7) and an equipment room. These rooms will be unlocked and available when threatening weather is forecast or imminent. DO NOT STAY IN YOUR ROOMS IF THE SIRENS GO OFF. GO TO THE SAFE ROOMS!

TOBACCO

As of July 1, 2012, NO SMOKING IS ALLOWED ON STATE PROPERTY. That means Cougar Crossing and Darlington are tobacco free as well. Smoking or tobacco usage of any kind, which includes smokeless tobacco, is prohibited in Cougar Crossing and Darlington apartments and in the Community Center.

TORNADO

Oklahoma is known for severe weather and thunderstorms, especially in the spring and summer months. Storms may become severe and produce tornadoes quickly. During inclement weather, please try to keep an eye out for changing weather.

Tornado Watch: A tornado watch means weather conditions are favorable for the formation of tornadoes, but no tornado has been

detected in the immediate area. "Tornado Watch" warning signs will be posted, indicating conditions are favorable for the formation of a tornado. Stay alert for weather changes.

Tornado Warning: A tornado warning means a tornado has been spotted by trained weather professionals in person or on radar. Tornado and security warning are indicated by intermittent sounds of city sirens. This signal is given only when a tornado is likely to strike immediately or within fifteen (15) minutes.

In the event tornado sirens sound or threat of severe weather is imminent:

- Go immediately to the Community Center safe rooms (laundry room and storage room by fitness center).
- In the event you cannot reach a designated shelter area in a timely and safe manner, it is recommended that you "shelter in place" by seeking the lowest level of the structure and get into an interior space that does not have windows and remain until you are sure the danger has passed.

TRANSFERRING TO ANOTHER ROOM

Students may request to change rooms or room status as space is available. Students must receive approval from the Coordinator of Resident Life before a change can be made. All room changes must occur within 24 hours of the approval of a room change request. There is a \$200 transfer fee for transferring to another apartment.

VISITORS AND GUESTS

Short-term guest are welcome to visit you for a maximum of two consecutive nights, provided your roommate(s) agree to the presence of a guest. Guests must be escorted at all times by the host. Guests must register in office if staying overnight.

WEAPONS

Redlands Community College strictly abides by the provisions of the Oklahoma Self Defense Act as well as all other applicable State and Federal laws in regards to the possession, ownership, or carrying of firearms.

No person, whether a student, visitor, or any other, may carry or possess any firearm into or upon any college property, to include Student Housing facilities. A person with a valid concealed handgun license may store the firearm in a locked compartment within their vehicle whether attended or unattended in college parking lots, but may not remove it from their vehicle while on college property. This restriction on carrying and possessing a firearm shall not apply to any law enforcement officer or to any person authorized by law to carry a firearm in the course of employment.

- Violation of this rule will result in disciplinary action to include expulsion from the college, if a student, and may also result in civil or criminal charges if the person is a student, visitor or any other.

Possession of any other weapon or item that may be construed as a weapon by a student or visitor or any other person, to include BB guns, paintball guns, or pellet guns, on college property or in any building or college facility, and may also result in disciplinary action up to expulsion and may also result in the person facing civil or criminal charges.

WINDOW SCREENS & BLINDS

Removal of window screens is completely prohibited and will result in automatic fine of \$25. Do not cut your blinds, or you will be charged \$50 upon move out.

WITHDRAWALS

Withdrawals are in accordance with the policies in the current Redlands catalog. Withdrawals will result in forfeiture of your deposit and require payment in accordance with your lease. PLUS a \$500 breaking contract fee.

YOUR ROOMMATES AND YOU

Roommates can be a lot of fun. Most people enjoy the companionship of another person and want to share opinions, interests, good times and educational experiences. The shared experiences of attending Redlands Community College and living in our communities offer a great opportunity to form lifelong friendships. Learning about each other and adjusting to differences between you and your roommate will benefit your relationship tremendously. Cooperating to overcome your personal differences will result in both of you gaining self-awareness and personal confidence. Making these compromises does not come easily. Living with someone you do not know may be challenging at times and often requires tolerance and patience.

COMMUNITY CENTER AMENITIES

USE OF COMMUNITY CENTER AND OTHER COMMON FACILITIES

The Community Center is available for resident use. Specific hours of operation will be posted and provided to the residents. The fitness center and TV room, are available during the posted times to all residents. The media room and conference center, including

the kitchen, can be reserved by organizations or residents through the office of the Coordinator of Resident Life. Rental fees may apply. The courtyard and patio area is available to all residents.

COMMUNITY CENTER REGULATIONS

Students must take care of all community center furnishings. Damages caused by misuse will be charged to the involved students' account. No lounge furniture can be taken to resident rooms without prior permission of the Coordinator of Resident Life.

FITNESS CENTER

The Fitness Center is available to all residents and guests of Cougar Crossing and Darlington Apartments, subject to the policies contained below and posted in the Fitness Center policies. For health and safety reasons, persons under the age of 18 must be accompanied and supervised by a parent, guardian, or legal custodian, or a suitable and responsible representative at all times. The resident acknowledges that no attendant will be present at any time. The resident uses the fitness facility at his or her own risk. Resident agrees to hold Cougar Crossing, Darlington and/or REDLANDS harmless for any injury by reason of any use or misuse of equipment in the facility. Cost of any repair or service on equipment due to misuse by the resident will be charged to resident. Fitness Center hours will be posted.

LAUNDRY FACILITIES

Laundry facilities are available in the Cougar Crossing Community Center. The machines are card operated. New or lost cards can be purchased from the laundry card machine at a cost of \$5. Laundry facilities are to be used by residents only. Laundry is open 24/7.

MAIL

Mailboxes for residents are located in the Community Center. All residents will be assigned a mailbox on move in day. The Resident Life Office, as well as other College staff, routinely notifies students of important information via student mailboxes. It is the student's responsibility to check his/her mailbox regularly, as students will be held responsible for any and all information distributed to their student mailbox. Apartment residents are assigned one mailbox per apartment. Mail will be distributed to these mailboxes by the United States Postal Service. You are issued a key for your mailbox for the academic year. If you lose your key, contact the Resident Life Office for a replacement. There is a \$15 fee for this service. Some packages may also be picked up in the housing office. You will receive a notice for package pick-up in your mailbox. You must show your REDLANDS ID card to pick up your package.

Your address is: Your Name
 1717 West Elm Street, Your Apt. #
 El Reno, OK 73036

Mail for students living in REDLANDS housing will not be forwarded to any other address during the academic year. Mail received by the college for residents during vacations or breaks will be held until their return. Mail and packages for students not living in REDLANDS housing will not be accepted and will be returned to the sender.

Student Check-Out Procedures

Sign up for check-out time in Resident Life Office
Remove all personal items
Dispose of all trash
Leave your bedroom clean—clean sink and mirror, vacuum/shampoo carpet, wipe baseboards
Return furniture to original position
Vacuum and shampoo living room carpet—including stairs if on 2nd floor
Clean fridge, stove, sink, mop floor
Clean bathroom, tub, sink, toilet, and mirror; mop floor, wipe baseboards
Turn off all lights
Turn in front door, bedroom, and mailbox keys and laundry card

Fines to be assessed for non-compliance:

Kitchen	\$ 40.00
Living room	\$ 50.00
Bedroom	\$ 40.00
Bathroom	\$ 40.00
Vacuum/Shampoo Carpet	\$ 150.00

Damages:

Windows	\$ 265.00
Blinds	\$ 50.00
Wall/door	\$ 40.00
Towel Rack	\$ 5.00
Paint	\$ 100.00
Missing or broken furniture	Replacement Cost
Front/Bedroom doors	Replacement Cost
Lost keys	\$ 5.00
Trash removal	\$ 5.00 per bag
Missing Window Screens	\$ 25.00
Break Lease Fee	\$ 500.00

All charges subject to change pending final room inspection by Redlands Cougar Crossing Staff. Failure to check out: \$100.00